



September 1<sup>st</sup> 2021

To

Smile by E-mail [bgmanager@israeltravel.co.il](mailto:bgmanager@israeltravel.co.il)

**Re: Insurance approval**

We hereby approve that the following people as listed bellow are insured under the Covid 19 insurance insured by Hotspot cover and served by Option of the Madness group.

The summary of the terms of insurance are as follows:



We hereby approve that you are insured under the Covid 19 Isarel Inbound Tourists insurance from the date you land in Isarel up to 28 days.  
For full details scan the QR code below, here are the summary of terms:



**Covid 19 Israel Inbound Tourists Insurance**

The Israel Incoming Tour Operators Association have decided to provide COVID-19 insurance to all of its customers, serviced by Madanes.

As a customer of one of the agents at The Israel Incoming Tour Operators Association if you test positive for a Diagnosis of COVID-19 during the Period of Cover within 28 days of Your Arrival in Israel, that results in you contracting a COVID-19 related illness and/or admission to hospital, you will be reimbursed up to the limits and terms specified in your Certificate of Insurance. Eligible expenses are outlined in 1 to 5 below and we will pay the various applicable benefits up to a maximum of USD 30,000 per person trip.

**You are covered for:**

1. Hospitalisation due to COVID-19 (up to USD 25,000 per person per trip)
2. Emergency evacuation in case you are infected with COVID-19 and cannot be admitted to an appropriate hospital in Israel due to overcrowded hospitals (up to USD 25,000 per person per trip)
3. Repatriation in case of death / funeral expenses in the case of death due to COVID-19 (up to USD 5,000)
4. Flight rearrangement after a Hospitalised COVID-19 infection (up to USD 3,000)
5. Isolation payment of USD 150 per day up to day 14 beginning with day 4 (i.e. max 11 days) in the case of a COVID-19 diagnosis

**Maximum overall limit per person per trip is USD 30,000 under this insurance cover.**

The emergency COVID-19 expenses under this insurance cover will only be paid after any other travel insurance, private medical insurance, social security, your country of origin's state provisions for healthcare, reciprocal health agreement (such as the European Health Insurance Card) or any other body that is bound to provide assistance or pay such costs has fulfilled their duties and obligations.

**For medical emergencies and all claims, payments and approvals please contact:**

Madanes Advanced Healthcare Services Ltd: [touristcovid@madanes.com](mailto:touristcovid@madanes.com)  
Telephone numbers: In Israel: 03-6380218 (outside of Israel +972-3-6380218)

For full details or to make a claim or to upload documents:  
[touristcovid.madanes.com](https://touristcovid.madanes.com) or scan the QR Code



Insurer: HotspotCover is a Guernsey based insurance company that specialises in travel insurance, it is reinsured by Gen Re of the Berkshire Hathaway Group (rated AA+)  
Madanes is the biggest insurance broker in Isarel serving over 25% of Israels adult population

Full terms and conditions can be seen at <https://touristcovid.madanes.com/>

תאריך יציאה מהארץ Departure Date	תאריך כניסה לארץ Arrival Date	תאריך לידה Date of Birth	ארץ המקור Country of Origin	מספר דרכון Passport Number	שם משפחה Last Name	שם פרטי First Name	שם הסוכנות Agency Name	
12/09/2021	02/09/2021	19/07/1987	USA	35150211	LANIADO	ELIRAN	SMILE	1
12/09/2021	02/09/2021	09/08/1972	USA	35150222	OHAD	GALIA	SMILE	2
12/09/2021	02/09/2021	27/01/1972	USA	35150233	BETZLAL	DORIT	SMILE	3
12/09/2021	02/09/2021	30/06/1963	USA	35150255	KATASHA	NEOMI	SMILE	4
12/09/2021	02/09/2021	28/12/1964	USA	35150243	GITRON	MICHAL	SMILE	5
12/09/2021	02/09/2021	14/02/1960	ISRAEL	35150256	FATAEL	YOSSI	SMILE	6
12/09/2021	02/09/2021	12/12/1987	ISRAEL	35150276	SHOAM	NETA	SMILE	7
12/09/2021	02/09/2021	02/06/1960	ISRAEL	35150278	LEVY	OLGA	SMILE	8
12/09/2021	02/09/2021	02/02/1965	ISRAEL	35150288	ZAMIR	AMIT	SMILE	9
12/09/2021	02/09/2021	12/02/1968	ISRAEL	35150290	BETZLAL	RONEN	SMILE	10



**OPTION** HotspotCover  
Insurance for All .com



**MADANES  
GROUP**

Yours sincerely,

Dan Sless

Option, Madanes group